



P R O C U R E M E N T

**Report to:** STAR Joint Committee  
**Date:** 9<sup>th</sup> May 2018  
**Report for:** For Information  
**Report of:** Head of Strategic Procurement

**Report Title**

**5-STAR Performance Measures (2017-18 Q1-3)**

**Summary**

The purpose of this report is to inform STAR Joint Committee of the 2017-18 Quarter Two and Quarter Three performance of STAR Procurement

**Recommendations**

The recommendation of this report is that the Joint Committee notes the content and discusses performance to the end of 2017-18 Quarter Three

**Contact person for access to background papers and further information:**

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**Background**

Financial Impact:	None
Legal Impact:	None
Human Resources Impact:	None
Asset Management Impact:	None
E-Government Impact:	None
Risk Management Impact:	None
Health and Safety Impact:	None

## Consultation

No public consultation required

## Reasons for Recommendation(s)

STAR Procurement has collated information relating to its 5-STAR measures for both quarters 2 and 3 of 2017-18. These have not previously been advised to the Joint Committee. Final Q4 data for the 2017-18 measures is being collated for future reporting

### **1. Tabular Summary (April 2017 to December 2017)**

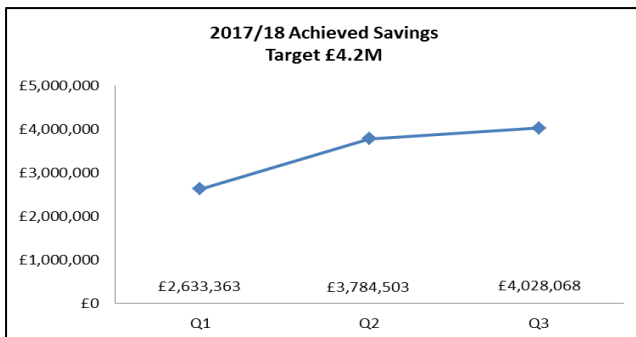
<b>5-STAR Measure</b>	<b>Measure/Target</b>	<b>Quarter 1</b>	<b>Quarters 2-3</b>
<b>Commercial</b>			
Cash Savings	Target: £4.2m	£2,410,792	£4,270,636
Non Ratified Savings	Reporting		£404,000
Income Generation	Target: £150,000	£31,966	£253,542
Procurement Activity	Benchmarking	70 new contracts started 145 in pipeline	246 new contracts started 157 in pipeline
<b>Communities</b>			
Social Value	Reporting	8 employment opportunities worth circa £100k  10 apprenticeship / training opportunities worth circa £68k From contracts awarded in Q1	72 employment opportunities worth circa £898,560 <b>Cumulative to date: 80 ops worth circa £998,560</b>  176 apprentices / training opportunities worth circa £1,196,800 From contracts awarded in Q2+Q3  <b>Cumulative to date: 186 ops worth circa £1,264,800</b>
(continued overleaf)			

<b>5-STAR Measure</b>	<b>Measure/Target</b>	<b>Quarter 1</b>	<b>Quarters 2-3</b>
Contracts resulting in measureable social value	Target 50%	25%	40%
Average social value evaluation weighting	Target 10%	8%	10%
Local suppliers registered on The Chest	Benchmarking	5731	tbc
<b>Collaboration</b>			
Number of SLAs	Reporting	8 SLAs	11 SLAs
Category Strategies	Reporting (Status)	People, Place and Professional	Category Strategy - STAR Chamber, progress review held in November 2017 with STAR SMT
Integration	Developing phase 2 for LD & Autism including mental health, working with STAR partners on integration models		
<b>Compliance</b>			
STAR-delivered stakeholder training	Reporting	28 hours	94.5 hours Cumulative
STAR Team Continual Professional Development	Reporting	271 hours	306 hours Cumulative
<b>Champions</b>			
Online reach - Website	Reporting	10,169 page views	31,486 page views Cumulative
Online reach - Twitter	Reporting	428,700 impressions	1,253,100 impressions
(continued overleaf)			

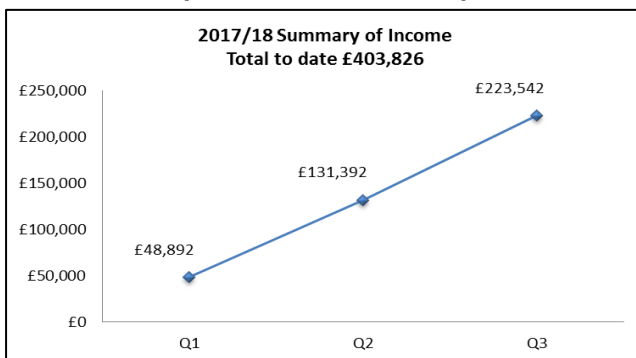
5-STAR Measure	Measure/Target	Quarter 1	Quarters 2-3
Praise and recognition	<ul style="list-style-type: none"> <li>STAR have Submitted <b>2 Go Awards</b> applications</li> <li>Feedback from <b>Northamptonshire County Council</b>: "We are part of LGSS Shared Services. We are really interested in starting our Social Value journey and I have researched that you have gone on a very long journey with Social Value and have ended up in a great place, so I'm greatly inspired by your progress, and hope your journey may help me to design something that fits best with what we want to achieve here"</li> <li>Feedback received from <b>West London Alliance</b> regarding <b>LG Expo</b>: "was a great presentation very well presented"</li> <li>And from <b>Birmingham City Council</b>: "Thank you for your presentation at yesterday's event it was very interesting"</li> </ul>		
Growth	Relationship building with Tameside and GMCA, secured 2 SLA's for GM for 18/19		

## 2. Graphical Summary (April 2017 to December 2017)

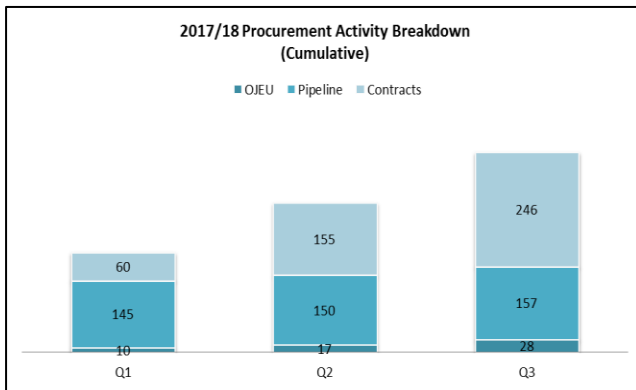
### 2.1 Commercial (Cash Savings)



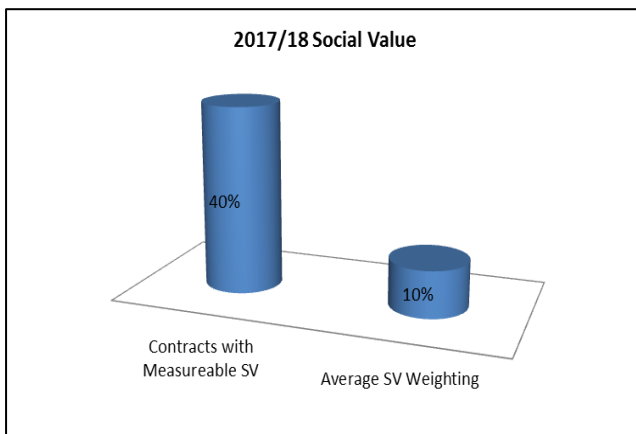
### 2.2 Commercial (Income Generation)



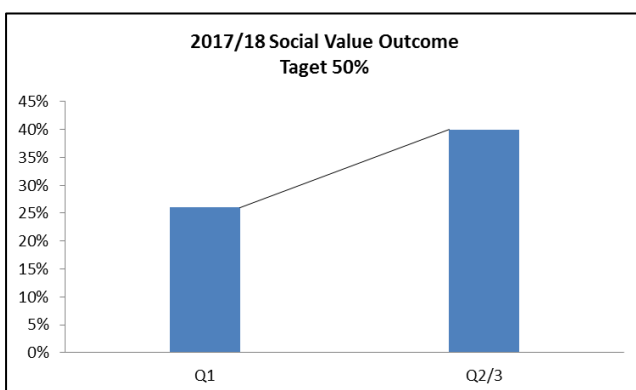
## 2.3 Commercial (Procurement Activity)



## 2.4 Communities (Social Value)



## 2.5 Communities (Social Value Outcomes)



## 3. **Recommendations**

- 3.1 It is recommended that the Joint Committee notes the content and discusses performance to the end of 2017-18 Quarter Three